

## Frequently Asked Questions

LockDown Browser® and Respondus Monitor® ALEKS Integration

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# What does the Respondus integration for ALEKS include?

## The Respondus integration for ALEKS includes:

1. **LockDown Browser**- A secure testing environment instructors can enable for Tests, Quizzes and Scheduled Knowledge Checks; always available for no additional cost within ALEKS.
2. **Respondus Monitor**- Respondus Monitor is an automated proctoring application for LockDown Browser that records students via webcam during online exams to deter cheating.
  - If an institution already has an agreement with Respondus, the license can be configured for use with ALEKS. Or you can enable a student-purchasing option at \$10.00 per student for unlimited use in the course.
  - Inclusive access users can include the student price for Respondus Monitor® in their institutional package. Please work with your McGraw Hill representative to add this to your package.

## What is Respondus Monitor?

Respondus Monitor is an automated “remote proctoring” companion application for LockDown Browser that uses webcam and video technology to record students and deter cheating during unproctored, online exams. Respondus Monitor is recommended as an additional feature for unproctored environments.

## How do I enable LockDown Browser and Respondus Monitor settings?

- First, your ALEKS IM must enable Respondus Monitor with the proper student purchase option for your institution.
  - If your institution has an existing license, please be sure your Implementation Manager is aware. You may need to share the ID.
- Once your Implementation Manager has enabled Respondus Monitor, your institution administrator has to agree to the Respondus Monitor terms of service found within the Lockdown Browser Options at the Institution level. Administrators can select Account Summary >> Settings >> Edit >> LockDown Browser Options.
- Once triggered by your ALEKS administrator, instructors can turn on Respondus Monitor settings (as seen below in the screenshot).
  - *Note: After Institution ID has been inputted, all courses created and/or duplicated following this action will reflect new Respondus Monitor payment option. Any course(s) that has been created prior to the Institution ID being inputted will only accept prior Respondus Monitor payment option.*

**Advanced Options**

- Prevent automatic Knowledge Checks up to 2 days before the assignment starts.
- Assign to entire class
- Assign to specific student(s)

**Assignment Access Options:** [Learn more](#)

- Students choose when to start assignment after it is available
  - Require Password 10 characters max. No special characters. [Show Password](#)
- Students must take assignment as soon as it is available
  - Require Password 10 characters max. No special characters. [Show Password](#)

**Respondus Security Options:**

- Students must take this assignment using LockDown Browser LockDown Browser will be disabled for students using a screen reader.
- Require Respondus Monitor (webcam) for this assignment Select the Respondus Monitor Dashboard from the Assignment List page to configure the advanced settings.

Note: Institutions that already linked **ALEKS** to a Respondus Monitor license should **NOT** change the setting to "Student Purchase" as this will affect earlier proctoring results. (Respondus has already communicated separately to the Respondus Monitor administrators about COVID-19 options available to them).

### Enabling LockDown Browser and Respondus Monitor for an exam:

Once Respondus Monitor has been enabled for your institution, instructors can turn on LockDown Browser and Respondus Monitor for an ALEKS Test, Quiz or Scheduled Knowledge Check →

**LEARN MORE: Watch the recorded Respondus Webinar for ALEKS Users**

<https://web.respondus.com/monitor-aleks-training/>

**STEP 4: Advanced Options**

Prevent automatic Knowledge Checks  the assignment starts.  
Automatic Knowledge Checks will occur once the student submits the first attempt of this assignment OR once the due date passes.

Assign to entire class  
 Assign to specific student(s)  
**Assignment Access Options:** [Learn more](#)

Students choose when to start assignment after it is available  
 Require Password [Show Password](#)  
10 characters max.  
No special characters.

Students must take assignment as soon as it is available  
 Require Password [Show Password](#)  
10 characters max.  
No special characters.

**Respondus Security Options:**

Students must take this assignment using LockDown Browser ⓘ  
LockDown Browser will be disabled for students using a screen reader.

Require Respondus Monitor (webcam) for this assignment ⓘ  
Select the Respondus Monitor Dashboard from the Assignment List page to configure the advanced settings.

## How do students download LockDown Browser?

ALEKS requires a custom version of LockDown Browser that must be installed by the student. This is a different version of LockDown Browser than what your institution might license directly from Respondus.

- Students taking ALEKS Quizzes, Tests, and Scheduled Knowledge Checks on their own device will be prompted to download the ALEKS version of LockDown Browser. The browser only needs to be installed once on the device.
- Testing centers or computer labs will need to download the "lab edition" of the ALEKS version of LockDown Browser. For the lab edition of LockDown Browser, or questions about browsers or set-up, [contact ALEKS Support](#).

## What are the system requirements?

LockDown Browser and Respondus Monitor are supported on PCs, Macs, and iPads (with the Respondus LockDown Browser App installed). You can find specific system requirements posted here:

[https://www.aleks.com/support/LockDown\\_system\\_requirements](https://www.aleks.com/support/LockDown_system_requirements). Note that LockDown Browser and Monitor are not supported on Chromebooks or smartphones.

**If students are using Chromebooks and do not have access to another device**, you can create a separate exam with LockDown Browser + Monitor turned off and assign to those students.

## How does LockDown Browser + Respondus Monitor work?

- When enabled for a Scheduled Knowledge Check, Test or Quiz: LockDown Browser secures the testing environment by preventing students from accessing other applications, copying, printing, or visiting other websites. Students are prompted to launch LockDown Browser before beginning the exam and must remain in LockDown Browser for the duration of the exam.
- If Respondus Monitor is also enabled, students must launch LockDown Browser then complete a multi-step webcam setup (known as the Startup Sequence) before beginning the exam. Students' webcams will record them for the duration of the exam and flag suspicious behavior for you or your institution to review.

## What does it look like for students?

Students can see assignments requiring LockDown Browser or LockDown Browser + Monitor in the Assignment List. Note: Students will see the more recognizable term “webcam” instead of the commercial name of “Respondus Monitor.”

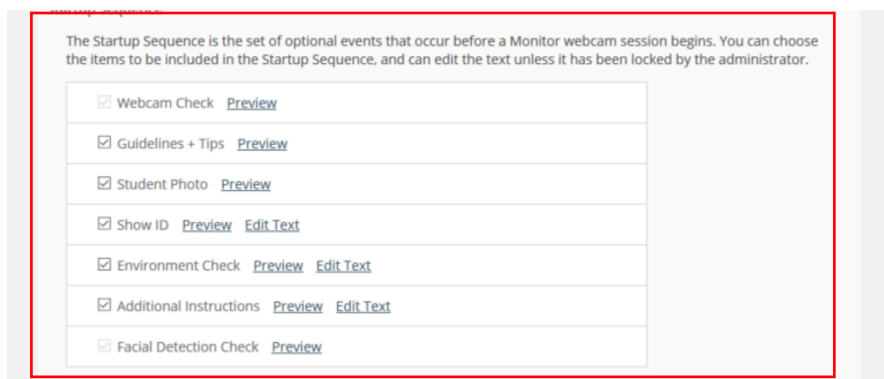
When students begins a Quiz, Test, or Scheduled Knowledge Check requiring LockDown Browser or LockDown Browser + Monitor for the first time, they can download the ALEKS version of LockDown Browser directly from a link on the assignment introduction page. Once this is installed, students can launch LockDown Browser and begin the assignment.

## After I enable Respondus Monitor for an ALEKS exam, how can I modify settings?

Once you have enabled LockDown Browser + Monitor for a quiz, test or Scheduled Knowledge Check, you can modify the settings from the Respondus Monitor Dashboard in your Assignment List.

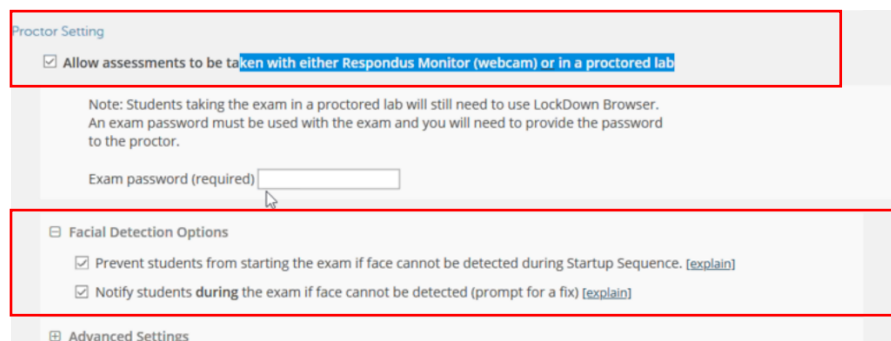


Open the Respondus Monitor Dashboard then select **Advanced Settings** to modify the Startup Sequence settings for that assignment. You can edit the text to modify the directions students see, and turn on or off steps such as Show ID, Environment Check or Additional Instructions.



## What if some of my students don't have a webcam?

You can select the setting **Allow assessments to be taken with either Respondus Monitor or in a proctored lab**. If enabled, students will be presented with an option to bypass the webcam requirement by entering the exam password. If you do have students without a webcam, we advise that you assign a separate exam for them and use other means to proctor these students.

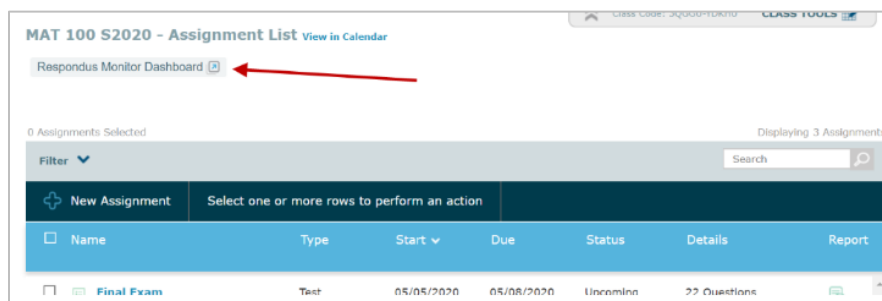


## What Facial Detection Setting should I use?

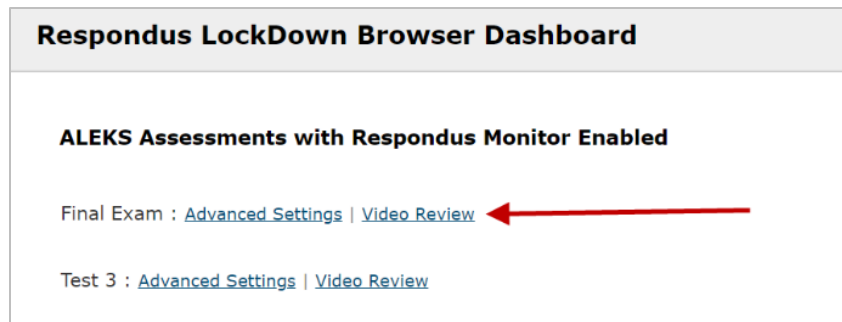
Because math and chemistry students will often look away from the screen while working through problems, we suggest turning on the setting to “Notify students during the exam if face cannot be detected.”

## How can I review students' webcam activity?

The Respondus Monitor Dashboard allows administrators and instructors to view recordings of students' webcam sessions, with suspicious behavior flagged. Teaching Assistants (TAs) in ALEKS will have read-only access to the Dashboard. A link to the Dashboard is available from the Assignment List:



From the Respondus Monitor Dashboard, locate an exam and select **Video Review** for a summary of students' webcam activity and flagged events.



**Possible Flagged Behaviors:** Missing from Frame; Different person in Frame; Multiple persons in Frame; Internet Interruption Occurred; Student Exited LockDown Browser Early; Low Facial Detection; A Webcam was Disconnected; A Webcam was Connected; An Attempt was made to Switch to Another screen or Application; Video Session Terminated Early; Failed Facial Detection Check; Student Turned off Facial Detection Alerts.

- For more detail on the Respondus Monitor Dashboard and flagged behavior, visit <https://web.respondus.com/monitor-review/>

## What resources can I share with my students?

This student-friendly video explains LockDown Browser to students:

<https://web.respondus.com/lockdownbrowser-student-video/>

This Respondus Monitor Startup Guide walks your students through step by step:

<https://s3.amazonaws.com/ecommerce-prod.mheducation.com/unitas/highered/support/respondus-student-startup-guide.pdf>

## What if my institution's license number doesn't work?

Check with the Respondus License Contact for your institution or email [License@Respondus.com](mailto:License@Respondus.com)

## Additional questions?

Contact ALEKS Customer Support: **(800) 258-2374**